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Temporary Scheduled Water Treatment Change to End in New Jersey American Water's Monmouth and Ocean County Service Areas

CAMDEN, N.J. – April 1, 2021 – On April 13, New Jersey American Water will resume using chloramines in water treatment at its Swimming River Water Treatment Plant in Colts Neck and its Jumping Brook Water Treatment Plant in Neptune.

In February, as part of an annual routine maintenance program for its water distribution system, New Jersey American Water temporarily changed the water treatment process from a chloramine (combination) residual to free chlorine residual. The ten-week planned changeover to free chlorine residual enabled the company to perform routine maintenance.

The treatment change applies to New Jersey American Water customers in the following communities:

Aberdeen, Allenhurst, Asbury Park City, Avon, Bay Head, Belmar, Bradley Beach, Colts Neck Township, Deal, Eatontown, Elberon, Fair Haven, Hazlet, Highlands, Holmdel Township, Interlaken, Keansburg, Lake Como, Little Silver, Loch Arbor Village, Long Branch City, Matawan, Middletown Township, Monmouth Beach, Neptune City, Neptune Township (incl. Ocean Grove), Ocean Township, Oceanport, Red Bank, Rumson, Sea Bright, Shrewsbury, Shrewsbury Township, Tinton Falls, Union Beach, Wanamassa, and West Long Branch.

This treatment change also applies to residents living in the following communities that purchase water from New Jersey American Water: Aberdeen Township, Avon, Belmar, Keyport, Lake Como, Matawan, Naval Weapons Station Earle, Keansburg and Point Pleasant Borough.

During the transition to free chlorine residual, some customers may have noticed a slight chlorine taste and odor in their water. With the resumption of the chloramination process, the taste and smell of chlorine will subside. Chloramines have long been effective method of water disinfection that meet all EPA and NJDEP drinking water standards and have been used in Monmouth and Ocean counties since 2012. For more information, visit [newjerseyamwater.com](http://newjerseyamwater.com).

About New Jersey American Water New Jersey American Water, a subsidiary of American Water (NYSE: AWK), is the largest investor-owned water utility in the state, providing high-quality and reliable water and/or wastewater services to approximately 2.8 million people. For more information, visit [www.newjerseyamwater.com](http://www.newjerseyamwater.com) and follow New Jersey American Water on Twitter and Facebook.

About American Water With a history dating back to 1886, American Water is the largest and most geographically diverse U.S. publicly traded water and wastewater utility company. The company employs more than 7,000 dedicated professionals who provide regulated and market-based drinking water, wastewater and other related services to 15 million people in 46 states. American Water provides safe, clean, affordable, and reliable water services to our

customers to help make sure we keep their lives flowing. For more information, visit [amwater.com](http://amwater.com) and follow American Water on Twitter, Facebook, and LinkedIn.

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